



The Talbot Tablet

Issue no 110 July 2020



GOODBYE DR.CRAIG

After nearly 30 years Dr Elizabeth Craig has earned a well deserved retirement!

She finished at the end of July and we all wish her well for her future endeavours. She will be missed.

CHANGES TO THE SURGERIES

As the Lockdown eases we are opening up our services to include routine blood tests, cervical smears, joint injections, nurse clinics etc.

To maintain staff and patient safety we have had screens fitted around the reception areas and intercoms on the doors at both sites. You will only be admitted if you have an appointment or to collect prescriptions etc.

There will be very limited space in the waiting rooms so if you wish you can wait in your car until you are called. .

ELECTRONIC PRESCRIPTIONS AND ONLINE REQUEST DURING COVID-19

Even though lockdown is easing we are still encouraging patients to organise an online account so you can order your prescriptions either via the TPP app or our Website.

Just for the duration of the pandemic we will take your details over the telephone and text you your ID password to avoid you coming to the surgery.

ORGAN DONATION

From 20th May the Law around organ donation is changing in England. This will mean if you wish to opt out of the scheme please go to www.organdonation.nhs.uk website or phone 0300 303 2094 for details on opting out.



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WE ARE STILL HERE!

During the COVID 19 pandemic we are here for other medical conditions and ailments that still require medical attention. Please do not ignore:

- Unexplained weight loss
- A changing or new mole
- A change in bowel habit (blood or mucus)
- Breast changes– a lump, or changes to skin or nipple
- Chest pain or shortness of breath
- Persistent, unexplained tiredness
- Enlarged lymph nodes
- Difficulty swallowing
- Blood in your urine
- An unwell child

Telephone appointments

To comply with Social Distancing we will continue telephone triage appointments with all the clinicians.

The majority of patients' problems can be dealt with either over the phone, by sending a picture via text or a video call.

Please have your phone with you at all times as the doctors will return your call sometime in the morning or afternoon session, they will try twice .

E-consult

Now, more than ever, using E-consult is an ideal way of contacting the surgery for advice from a doctor . You will receive a reply by 6.30pm the following working day.

This will also alleviate pressure on the telephone system.