



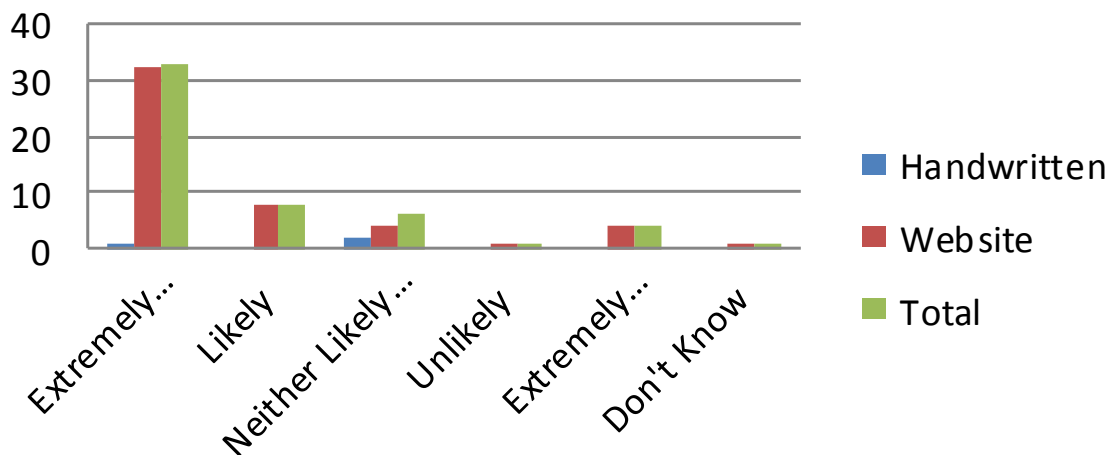
The Talbot Tablet

Issue no 91 Summer 2018

Friends & Family Test

Please let us know how likely you would be to recommend our services to friends and family by completing the Friends & Family Test either online, www.talbotmedicalcentre.co.uk, or by filling in a card at our reception desk.

Friends and Family Test Data - July 18



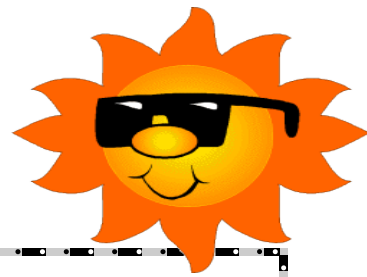
BLOOD TEST APPOINTMENTS

**YOU CAN NOW HAVE YOUR
BLOOD TEST AT OUR NORTHBOURNE SITE PLEASE BOOK
APPOINTMENTS AT RECEPTION**



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386 missed appointments

If you are unable to attend an appointment please let us know. 386 appointments have not been attended in July. These appointments could have been offered to other patients if they had been cancelled.



Data Protection under "GDPR"

From 25th May 2018 the rules surrounding your personal data will be changing to make your information safer when the General Data Protection Regulation comes in to force. This means the way your data is stored and shared not just within the NHS but all data bases will have to abide by the new rules.

BANK HOLIDAY CLOSING

**The Surgery will be closed
on
Monday 27th August**



Phlebotomy Service

It has come to our attention that patients think we are no longer offering a blood test service, especially at our Northbourne Site. We did have a few staffing issues in the Spring but normal services have now been resumed! So please make and appointment instead of going to the hospital.

USE US OR LOSE US!

New Staff

We would like to welcome Dr Rachel Manson as a new GP Partner and Tia Thompson as a new Nurse Practitioner who are both starting in August. Also you will be pleased to know we are recruiting yet more reception staff to help with the telephone issues.

Changing your contact details?

Make sure you tell us if you change your contact telephone number or address so that we can contact you if necessary. There is a better way if cancelling your unwanted appointment remotely on your phone by texting CANCEL when you receive your reminder text.

