



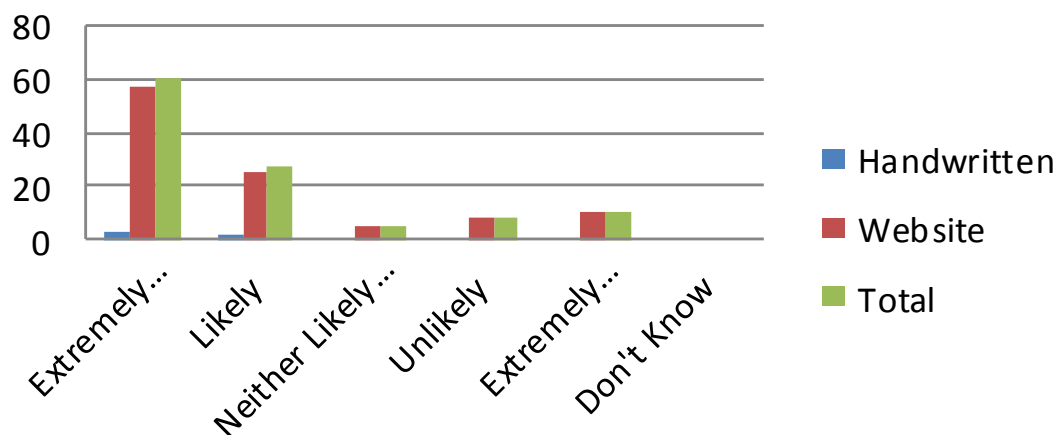
The Talbot Tablet

Issue no 87 Spring 2018

Friends & Family Test

Please let us know how likely you would be to recommend our services to friends and family by completing the Friends & Family Test either online, www.talbotmedicalcentre.co.uk, or by filling in a card at our reception desk.

Friends and Family Test Data - Mar 18



ONLINE BOOKING

Did you know you can book your appointments and order your repeat prescriptions online?

There is a TPP SYSTMONE APP you can download to your mobile or tablet. You will need a password which can be obtained from our receptionists after showing ID.

Also accessible via our website

PLEASE ASK AT RECEPTION FOR DETAILS.



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396 missed appointments



If you are unable to attend an appointment please let us know. 396 appointments have not been attended in March. These appointments could have been offered to other patients if they had been cancelled.

Changing your contact details?

Make sure you tell us if you change your contact telephone number or address so that we can contact you if necessary. There is a better way if cancelling your unwanted appointment remotely on your phone by texting CANCEL when you receive your reminder text.



Are You A Carer?

If you are caring for a friend or family member and need help please tell the reception staff and you will be put on our Carers Register which means you can get extra support and advice.

Sharing of you Medical Data

From 3rd April 2018 there will be extra security put in place around sharing your medical data if you attend local hospitals and other GP practices especially if you go on holiday out of area. There will be different options for you to choose — either consent just once, continual consent or no consent at all. Please ask at reception if you have any questions.

ADVANCED ACCESS TO GP APPOINTMENTS AT RBH

You can now be seen at Royal Bournemouth Hospital in their Urgent Care Service Dept. (behind A+E) for GP services if you cannot be seen by TMC . These are pre-booked appointments and you will be seen by another local GP who is on duty that day.

Please ask at reception for details.