



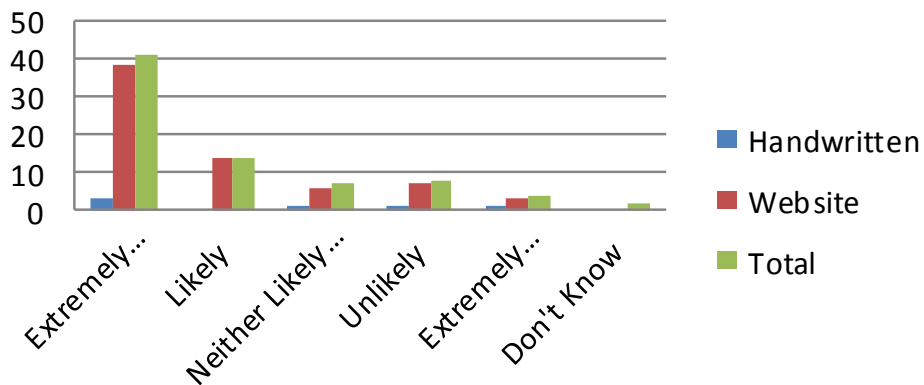
The Talbot Tablet

Issue no 90 Summer 2018

Friends & Family Test

Please let us know how likely you would be to recommend our services to friends and family by completing the Friends & Family Test either online, www.talbotmedicalcentre.co.uk, or by filling in a card at our reception desk.

Friends and Family Test Data - June 18



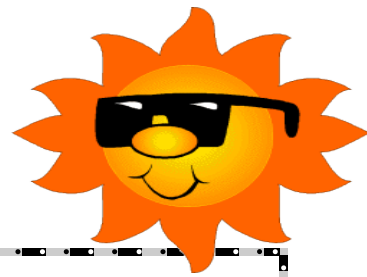
BLOOD TEST APPOINTMENTS

**YOU CAN NOW HAVE YOUR
BLOOD TEST AT OUR NORTHBOURNE SITE PLEASE BOOK
APPOINTMENTS AT RECEPTION**



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382 missed appointments

If you are unable to attend an appointment please let us know. 382 appointments have not been attended in June. These appointments could have been offered to other patients if they had been cancelled.



Changing your contact details?

Make sure you tell us if you change your contact telephone number or address so that we can contact you if necessary. There is a better way if cancelling your unwanted appointment remotely on your phone by texting CANCEL when you receive your reminder text.



ADVANCED ACCESS TO GP APPOINTMENTS AT RBH

You can now be seen at Royal Bournemouth Hospital in their Urgent Care Service Dept. (behind A+E) for GP services if you cannot be seen by TMC . These are pre-booked appointments and you will be seen by another local GP who is on duty that day.

Data Protection under “GDPR”

From 25th May 2018 the rules surrounding your personal data will be changing to make your information safer when the General Data Protection Regulation comes in to force. This means the way your data is stored and shared not just within the NHS but all data bases (i.e hairdressers etc.) will have to abide by the new rules.

Polite Request

When parking at our Northbourne branch site please do not park in the staff and doctors' parking spaces.

There is parking available in the nearby roads if the patient's allocated spaces are full

Thank You