



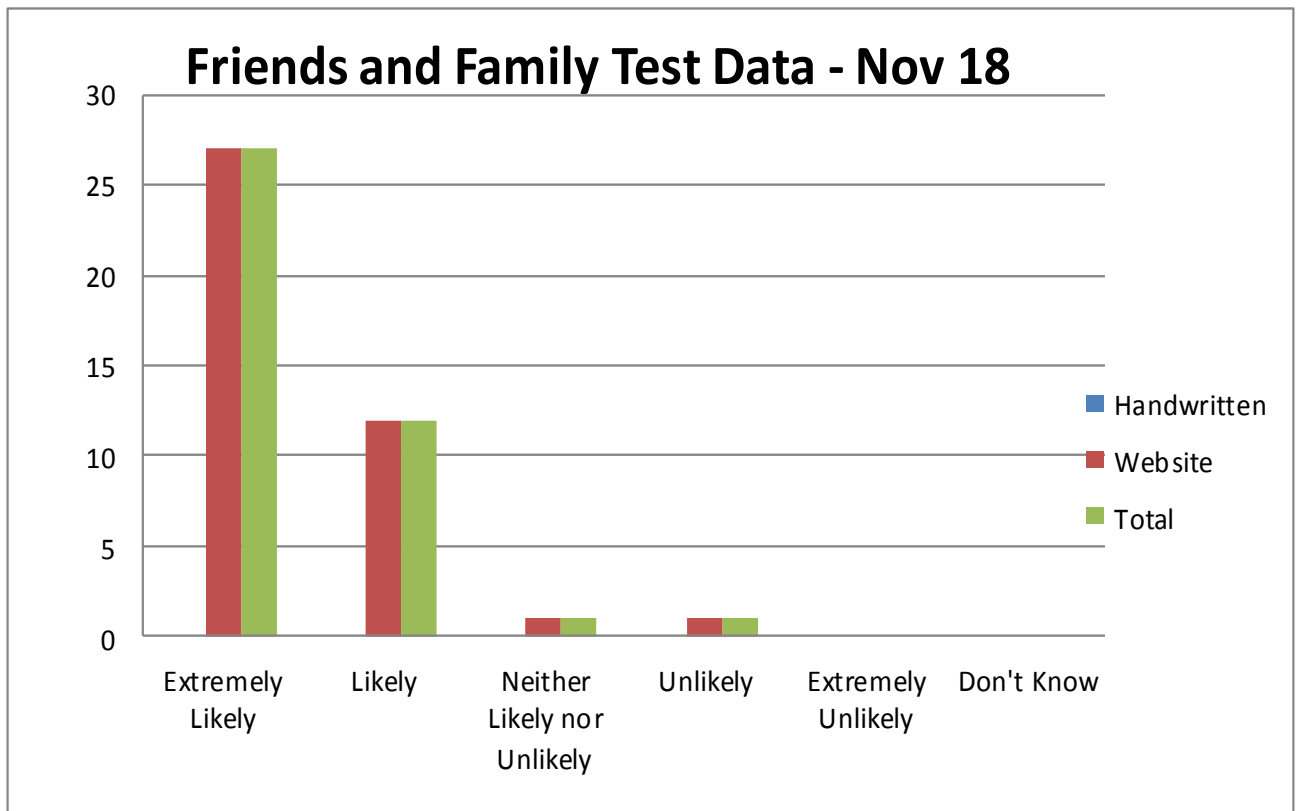
The Talbot Tablet

Issue no 95 December 2018



Friends & Family Test

Please let us know how likely you would be to recommend our services to friends and family by completing the Friends & Family Test either online, www.talbotmedicalcentre.co.uk, or by filling in a card at our reception desk.



Thank you to all our patient who still write lovely things about us our Friends and Family Test, we do read them and are very grateful for your comments:

Excellent service, genuine care.

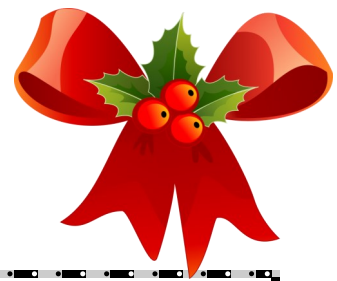
Polite and helpful and appt on time

A good prompt appointment. Thank You

All very friendly in a busy environment



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204 missed appointments

If you are unable to attend an appointment please let us know. 204 appointments have not been attended in November. These appointments could have been offered to other patients if they had been cancelled.



E-CONSULT WE ARE NOW LIVE!!

This will mean if you need to re-new your Fit note or other admin enquiries you do not have to use the phone! You will be able ask for advice from the Doctors and also use the "Self Help" tool which may answer your question without even contacting the surgery. Please go to our website: www.talbotmedicalcentre.co.uk

CHRISTMAS CLOSING TIMES

TMC will be closed:

Tuesday 25th December 2018

Wednesday 26th December 2018

Tuesday 1st January 2019

NB branch will be closing at 1.30pm on both the 24th and 31st Dec. If you need to pick up your prescription after this time please come to the main TMC site.

HAPPY CHRISTMAS TO ALL OUT PATIENTS AT TMC!



Online Services

This month we will be doing a publicity drive to encourage our patients to book their routine appointments and repeat prescriptions online. This will help to alleviate the pressure on our telephone system.

Please ask at reception.

Changing your contact details?

Make sure you tell us if you change your telephone number or address so that we can contact you if necessary. There is a better way of cancelling your unwanted appointment remotely on your phone by texting CANCEL when you receive your reminder text.

