

**TALBOT MEDICAL CENTRE
63 KINSON ROAD, WALLISDOWN, BOURNEMOUTH, DORSET, BH10 4BX**

TELEPHONE NUMBER: 01202 636400
FAX NUMBER: 01202 636401

**Drs M C Hughes, E S Craig, S T Flack, R J C Turner,
R J L Holmes, S M Nixon, R A Robinson, T Caudell & M Peaty**

7th March 2014

Dear PRG member, (used name in actual letter)

NHS Number: 123 456 7899

Please find enclosed our patient survey 13-14 results and also the actions we have taken over the year as a result of our 2012-13 survey results. Both of these are now available on the website.

We also attach a copy of our action plan as a result of this survey, which we would like you to read and make comments on. We enclose a SAE for this purpose.

If we do not hear from you by Monday, 24th March, we will assume that you are happy with our action plan, but please feel free to reply to us with your comments as we need the consent of the Patient Reference Group to the action plan before we can move this forward.

If you would prefer to receive correspondence by email in the future please contact Sarah Faulkner, Deputy Practice Manager by telephoning 01202 636400.

With many thanks,

Dr. Martin Hughes & Partners